

## Genetic testing program

# Supporting genetic testing practices and your patients

---

Carelon Medical Benefits Management recognizes the role that genetic testing plays in the delivery of quality care today. In collaboration with your patients' health plan, we are implementing a genetic testing utilization management program. We are committed to giving you the tools, knowledge, and resources to participate in this program and be successful in delivering evidence-based care.

### What is the genetic testing program?

The genetic testing program helps improve the quality of care while managing costs for genetic testing.

The program supports your practice in the following ways:

### Providing actionable information

When your practice submits an order request for genetic testing to Carelon for review, it is compared against evidence-based clinical guidelines and/or health plan medical policies. Requests that meet the applicable clinical criteria will be approved. Requests that do not initially meet criteria will be sent for further evaluation by a board certified genetic counselor and/or physician reviewer.

### Clinical criteria

Carelon will evaluate based on the applicable clinical content required by the health plan. These might include: Centers for Medicare & Medicaid Services (CMS) National Coverage Determinations (NCDs), CMS Local Coverage Determinations (LCDs), or Carelon, health plan, or other nationally recognized guidelines. All clinical criteria is based on an analysis of evidence, including peer-reviewed resources, medical society guidelines, practice bulletins, and is updated to keep pace with this rapidly evolving field.

## Putting your patients first

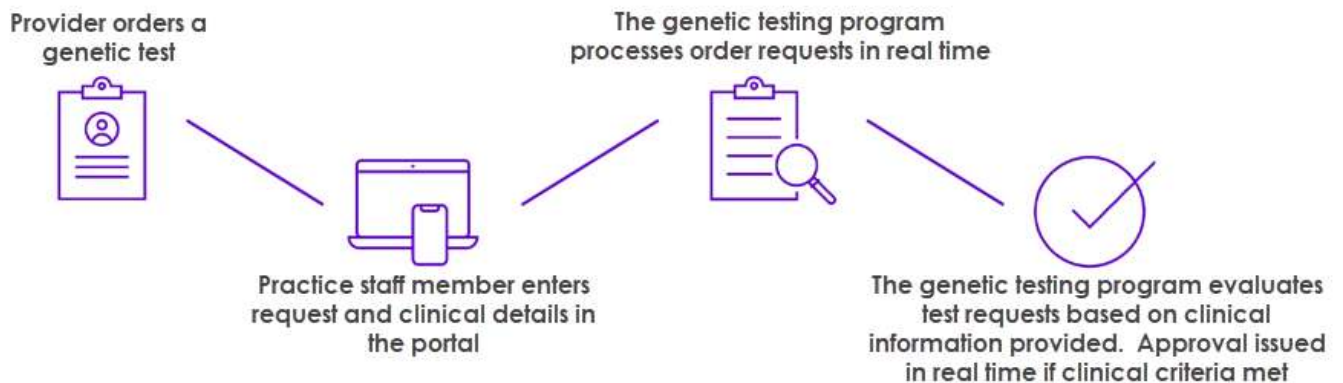
We recognize that every patient in your practice is unique. While the program is designed to identify the most appropriate test for an individual patient, the ordering physician may have specific reasons to order another test. The genetic testing program is designed to have the flexibility to approve such requests through peer-to-peer review to determine if applicable clinical criteria are met.

## How to participate

The first step in participating is to register as a user of the genetic testing program via our portal through an online application, at [www.providerportal.com](http://www.providerportal.com). The portal allows you to initiate genetic testing requests for your patients who are covered by participating health plans. We call this the “order request” process.

The portal allows you to:

- Submit a new order request
- Update an existing one
- Retrieve your order summary



## Getting your practice ready

Our dedicated genetic testing provider website offers you all the tools and information you need to get started. To access, go [here](#).



8600 West Bryn Mawr Avenue  
South Tower - Suite 800 Chicago, IL 60631

[www.carelon.com](http://www.carelon.com)

---

---

## Benefits of participating

Practices participating in the genetic testing program can gain efficiency through:

- 24/7 online access to the Carelon portal, a proven technology platform to process reviews in real time
  - Assurance that your practice is providing evidence-based care
  - Synchronization with health plan medical policy and clinical guidelines
- 
- 

Appropriate.Safe.Affordable.

© 2023 Carelon Medical Benefits Management  
2041-0417