

## Medical Oncology Program

# Supporting oncology practices and your patients

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Managing patients and a practice today is a challenge. Carelon Medical Benefits Management recognizes the key role that medical oncology practices play in the delivery of quality cancer care. We are committed to giving you the tools, knowledge, and resources to participate in the medical oncology program.

## What is Medical Oncology Program?

Our medical oncology program helps improve care provided to members with cancer. We do this through an evidence- and value-based approach, like our cancer treatment pathways, our provider-preferred clinical review, and our enhanced reimbursement and pathway adherence reporting.

Importantly, the Program also supports oncology practices in the following ways:

### Providing actionable information

When your practice requests coverage for a cancer treatment regimen and submits it to Carelon for review, it is compared against a comprehensive database of current, evidence-based cancer treatment regimens. In cases where the requested regimen is not aligned with any of the evidence-based regimens, information on alternatives will be presented.

### Pathways developed and reviewed by oncologists

Pathways are developed using a rigorous process of evidence-based medicine. Cancer Treatment Pathways are selected from therapies recommended by national guidelines on the basis of:

- Clinical benefit (efficacy)
- Side-effects (toxicity), especially those that lead to hospitalizations or impact quality of life
- Strength of national guideline recommendations
- Cost

### Up-to-date

Standards of oncologic care evolve rapidly and keeping pace with change is vital to the health of your patients. That's why it's important to know that the Cancer Treatment Pathways identified in our Program are updated through a systematic review of medical evidence, at least quarterly, and more often when new treatments emerge or national guidelines change. Through the rigor of this process, we maintain an up-to-date source of Cancer Treatment Pathways.

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## Benefits of participating

Practices participating in the Cancer Care Quality Program can gain efficiency through:

- Identification of regimens that are included in our Pathways Program
  - Synchronization with health plan medical policy and clinical guidelines
  - 24/7 online access to the Carelon **ProviderPortal<sub>SM</sub>**, a proven technology platform to process your requests in real time.
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## Putting your patients first

We recognize that every patient is unique. While efforts have been made to identify Pathways that offer the best treatment option for most patients, the treating oncologist may decide that another treatment regimen is best for an individual patient.

Whether a Cancer Treatment Pathway or an alternate regimen is chosen, the Cancer Care Quality Program supports benefit coverage for all regimens that meet the clinical review criteria of your patient's health plan.

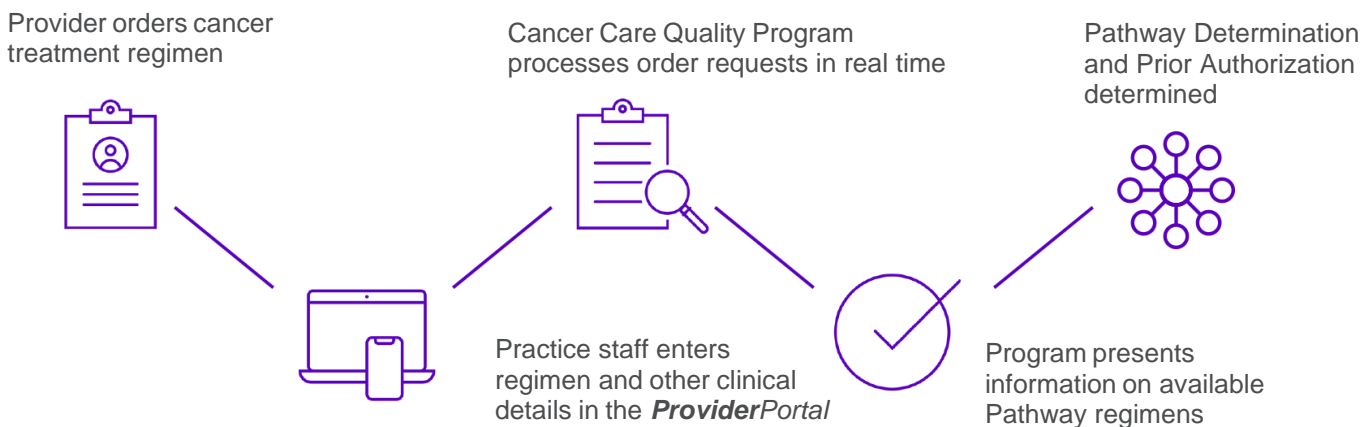
## How to participate

The first step in participating is to register to access the **ProviderPortal**, an online application, at [www.providerportal.com](http://www.providerportal.com). The **ProviderPortal** allows you to initiate a review of cancer treatment regimens for your patients who are covered by participating health plans. We call this the "order request" process.

The **ProviderPortal** allows you to:

- Submit a new order request
- Update an existing one
- Retrieve your order summary

It also offers you access to identified Cancer Treatment Pathway regimens, according to your patients' clinical information and your requested services.



## Getting your practice ready

Our dedicated oncology provider website offers you all the tools and information you need to get started. This site will help you understand how the Carelon medical oncology program works, and the benefits for both you and your patients. To access, go to [providers.carelonmedicalbenefitsmanagement.com/medicaloncology](http://providers.carelonmedicalbenefitsmanagement.com/medicaloncology).



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