



RE: Carelon (myNEXUS) Partnering with Aetna Medicare Advantage Effective 7/1/2023

Dear Home Care Provider:

Carelon Post Acute Solutions, formerly known as myNEXUS, is excited to announce the expansion of our Aetna partnership in the state of **Connecticut effective July 1st, 2023**. Carelon is partnering with Aetna to manage their Medicare Advantage network, claims payment, and medical management program for home health services.

Carelon is a care and benefits management company working with payers and providers to manage and deliver home and community-based services more effectively. Carelon's goal is to improve health outcomes, reduce unnecessary hospital readmissions, and foster health and independence for members and their families living in your community.

We want to ensure the transition is as seamless as possible for the Aetna membership. Carelon would like to extend an invitation to your organization to apply for participation in the Carelon Home Health Agency (HHA) provider network.

As of July 1st, 2023, Home Health Agencies not directly contracted with Carelon will be considered out-of-network for Aetna Medicare Advantage plans. Aetna participating agreements will remain effective for all products and lines of business outside of the Carelon Medicare Advantage solution in Connecticut.

If you would like to learn more about how to become a contracted provider with Carelon, please contact us using one of the options below:

- By phone: 1-833-585-6262, option 6
- Visit the Contracting Website:
<https://providers.carelonmedicalbenefitsmanagement.com/postacute/>
- Email our Contracting team: contracting@carelon.com

Sincerely,

Carelon Provider Relations Team