

September 15, 2023

Re: Change to Wound Care Connect WTA Training Program

Dear Provider:

Effective as of the date of this notice, Carelon Post Acute Solutions (formerly myNEXUS) has modified and renamed the existing WTA Training Program for Wound Care Connect. This change moves the training into a user friendly, efficient ongoing program.

No action is required from you. The below language automatically replaces the existing language in the Amendment or program attachment.

- 7. Encourage Registered Nurses and Licensed Practical Nurses providing care for our members, who do not have formal wound training to register and participate in Carelon's proprietary Wound Care Connect Educational Series, which may be updated from time to time, as provided via the NexLync Wound Care Connect Dashboard.
- 8. Carelon will provide ongoing educational modules throughout the year for Registered Nurses and Licensed Practical Nurses to complete via Carelon's proprietary Wound Care Connect Educational Series. See additional information on Wound Care Connect Educational Series below:
 - a. Is an on-line flexible, self- paced educational program to meet the growing need for skilled wound care providers across all care settings.
 - b. Is an evidence-based program developed by Carelon's WOCN and clinical team that meets international standards of care.
 - c. Provides non-specialty wound care providers with basic wound training will help your wound care team achieve better outcomes.
 - d. Provides 1 (one) or more contact hours for each module completed.
 - e. Provides discussion of the role and importance of WOCN/CWS consultation for complex and non-responsive wounds
 - f. After completing the series, the wound treatment associate will:
 - i. Receive a certificate of completion.
 - ii. Be prepared to function as an integral and valuable member of your wound care team.
 - iii. Be prepared to assist with daily patient monitoring, pressure injury prevention and wound management.
- 9. The provider agrees to participate in Carelon overview for the WOUND CARE CONNECT program, including review of TeleHealth OS application, Carelon Care Pathway Guides and will use best efforts to attend the Wound Care Connect Educational Training Series.

If you have any questions or concerns about this update, please reach out to our Provider Network team at provider network@carelon.com.

Thank you,

Carelon Post Acute Solution